



**THERMAL**  
TECHNOLOGIES

## **THERMAL TECHNOLOGIES LIMITED LIFETIME WARRANTY**

Thermal Technologies, Inc. ("Thermal Technologies") warrants that Thermal Technologies Roof De-Icing Systems will perform to Thermal Technologies published specifications if installed in strict accordance with Thermal Technologies' installation procedures, accepted industry standards and applicable building codes on a properly constructed and designed roofing system.

Through this non-transferable Limited Lifetime Warranty, Thermal Technologies will only be responsible for replacement of or payment for the cost of the Roof De-Icing Systems that fail to perform to its published product specifications.

This Limited Warranty does not apply to damage due to abuse or mishandling of product(s), improper installation or damage caused primarily by someone other than Thermal Technologies or something other than Thermal Technologies' product(s). This constitutes Thermal Technologies' SOLE AND COMPLETE obligation under this Limited Lifetime Warranty and is the user's SOLE AND EXCLUSIVE remedy under tort, contract or statutory law. All product sold by Thermal Technologies is warranted only for the components of the Roof De-Icing System which are manufactured by Thermal Technologies. Thermal Technologies offers no warranty, express or implied, with regard to heat tape or heat tape accessories, thermostatic controllers, hydronic tubing, boiler systems or other components that may be warranted by their manufacturer(s). Any and all warranty claims should be directed to the proper Manufacturer. Thermal Technologies offers no warranty on components which it does not manufacture or which are not covered under a warranty offered by the component's manufacturer.

This Limited Warranty applies to all Thermal Technologies Roof De-Icing Systems purchased on or after January 01, 2008. Any claims must be made promptly in writing to 14807 S Heritage Crest Way, Suite B, Bluffdale, UT 84065, Toll Free: (866) 635-8123, Fax: (801) 281-6100, [info@thermaltechusa.com](mailto:info@thermaltechusa.com), Attention: Technical Manager. Acceptable validation of purchase date (letter or invoice from builder, building material supply company invoice or invoice from Thermal Technologies) is to be included with all written claims. If Thermal Technologies determines that an investigation of the claim is necessary, the claimant must allow access to Thermal Technologies' representative to view the property specified in the claim including the taking of photographs and samples, as required. This Limited Warranty is transferable from the original property owner only to the first subsequent owner. The subsequent owner must notify Thermal Technologies at the above address within thirty (30) days in writing of the transfer and must include the address of the property where Thermal Technologies products were installed.

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